**Taks 1”Mobile App Bug Hunting Report”**

**Exploring Jumia mobile app for max 60 mins**

**NOTES**

**1-All the mentioned bug here is pending on User experience as we don’t have a clear requirement to check against**

**2-I manages to find only 4 bug during the above mentioned time as below**

**3-All bugs’ attachments are attached in external file because I didn’t manage to attach them in the same sheet**

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* **BugID=1**

**Bug Title**

**“The application isn’t redirect correctly when try to register an account while exploring some item “**

**Steps**

* **Open app with un registered account**
* **go to the following tab and try to select item**
* **click on sign in button**
* **click on terms and conditions**
* **reading the terms then close them to back go to the sign in page again**

**Actual Result**

1. **after reading the terms click back to go to the sign in page again, the application is redirect the user to following page Items**

**Expected Result**

**The user should be redirected to the sign in page after reading the terms and condition and close them to be able to register his account instead of going back to the following items again**

**Reference screen and attachments**

* **Refer to : BugID=1 Record**
* **BugID=2**

**Bug Title**

**“When Try to filter with the price slider ,and set it for specific value, the search result not match the entered value “**

**Steps**

**Open app**

* **go to the products which come rom outside**
* **click on price filtration option**
* **change value from 0 to 50 egp**
* **the search result not match the entered value**

**Actual Result**

**1-the search result should match the user selection especially that there is already products with this value**

**Expected Result**

**1-the returned result not match the entered price from the user side**

**2-even if there is no matched result, should displayed message to the user “no Items found matching your input”**

**Reference screen and attachments**

**Refer to : BugID=2 Record**

* **BugID=3**

**Bug Title**

**“Raise claim button isn’t working and not taking any action , only its color changed with no action“**

**Steps**

* **Open app**
* **Click on help**
* **click on Jumia services**
* **click on sell on Jumia**
* **click on raise claim button**

**Actual Result**

**Raise claim button isn’t working and not taking any action , only its color changed with no action although when click on the WhatsApp icon its redirect correctly**

**Expected Result**

**The raise claim button should working correct and redirect to the right place specially it’s a clickable button and its color changed when click on it**

**Reference screen and attachments**

**Refer to : BugID=3 Record**

* **BugID=4**

**Bug Title**

**“when try to pay any bill on Jumia and go to the app store to download the payment app and get back to the application again , it displayed a blank page “**

**Steps**

* **Open app**
* **Click on help**
* **click on Jumia services**
* **click on Bien Tv**
* **Redirect to the apple store**
* **Click back to go to the application service page again**

**Actual Result**

**when try to pay any bill on Jumia and go to the app store to download the payment app and get back to the application again , it displayed a blank page**

**Expected Result**

**When user click back should be redirect to Jumia services job , not displaying a blank back to the user**

**Reference screen and attachments**

**Refer to : BugID=4 Record**